PEARPHARM

RESEARCH COMPOUNDS

Final Website Legal & Compliance Package

FOR DEVELOPMENT

Prepared for Alex and the PEARPHARM development team. This package consolidates the client-approved website policies, acknowledgments, support rules, and pre-launch implementation requirements.

Legal Business: PearPharm LLC

Email: Sales@pearpharm.com

Phone: (914) 496-9695

Business Address: 230 West Route 59 #1064, Nanuet, NY 10954, United States

Important: This document is an implementation and policy-drafting package, not legal advice. Final policies, product-specific claims, labels, payment-processor requirements, advertising practices, and regulatory positioning should be reviewed by qualified counsel before public launch.

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SECTION 01

Research Use Only Policy

APPROVED / FINAL FOR DEVELOPMENT

Suggested URL: pearpharm.com/research-use-only-policy

Last Updated: October 6, 2026

Research Use Only

PEARPHARM products are offered strictly for **controlled laboratory research purposes only**. All products sold by PearPharm LLC are research materials and are **not intended for human or veterinary use, consumption, administration, diagnostic use, therapeutic use, cosmetic use, or use as dietary supplements or drugs**.

Age Requirement

You must be at least **21 years of age** to access this website or purchase PEARPHARM products. By using this website or placing an order, you confirm that you are 21 years of age or older.

Purchaser Acknowledgment

- Products are intended solely for legitimate laboratory and research purposes.
- Products are not intended to diagnose, treat, cure, mitigate, or prevent any disease or medical condition.
- PEARPHARM does not provide medical advice.
- PEARPHARM does not provide human-use dosing, injection, administration, treatment, or patient-specific guidance.
- You are responsible for ensuring that your purchase, possession, handling, storage, use, and disposal of research materials comply with all applicable laws, regulations, and laboratory safety standards.

Research Responsibility

The purchaser is responsible for having the appropriate knowledge, facilities, equipment, and procedures necessary for the safe and lawful handling of research materials. Any use of PEARPHARM products outside their stated research purpose is prohibited.

Product Information

Information provided on the PEARPHARM website, including product specifications, Certificates of Analysis, testing information, and educational materials, is provided for research and documentation purposes only. Nothing on this website should be interpreted as medical advice or instructions for human or veterinary use.

Certificates of Analysis

Where available, Certificates of Analysis and third-party testing information apply only to the **specific lot or sample identified in the corresponding report**. Testing results from one lot should not be assumed to apply to another lot.

Right to Refuse or Cancel

PEARPHARM reserves the right to refuse, restrict, or cancel an order or account if we reasonably believe that:

- a product may be intended for use outside its stated research purpose;
- false or misleading information has been provided;
- an order presents a fraud, safety, compliance, regulatory, or payment-processing concern; or
- completing the transaction may violate applicable law or PEARPHARM policy.

No Medical or Therapeutic Claims

PEARPHARM does not make claims regarding human health outcomes, therapeutic effectiveness, treatment results, or clinical suitability. Customers should not contact PEARPHARM for medical, dosing, injection, administration, or treatment guidance.

Acceptance

By accessing the PEARPHARM website or completing a purchase, you acknowledge that you have read, understood, and agreed to this Research Use Only Policy.

Alex - Implementation Notes

Developer implementation requirements for this section.

- Add this as a dedicated footer policy page.
- Link Research Use Only Policy under the Support section of the footer.
- Keep the sitewide banner: FOR CONTROLLED LABORATORY RESEARCH ONLY • NOT FOR HUMAN OR VETERINARY USE.
- Keep a visible research-use disclaimer on every individual product page.
- The site entry gate should confirm 21+ and Research Use Only.
- Add a required research-use acknowledgment at checkout.

SECTION 02

Terms & Conditions

APPROVED / FINAL FOR DEVELOPMENT

Suggested URL: pearpharm.com/terms-and-conditions

Last Updated: October 6, 2026

1. Acceptance of Terms

These Terms & Conditions govern your access to and use of the PEARPHARM website, your account, and purchases from PearPharm LLC. By using this website, creating an account, or placing an order, you agree to these Terms & Conditions and the Research Use Only Policy, Privacy Policy, Shipping Policy, and Refund & Return Policy.

2. Age Requirement

You must be at least **21 years of age** to use this website or purchase PEARPHARM products. By accessing the website or placing an order, you represent that you are 21 years of age or older.

3. Research Use Only

PEARPHARM products are offered solely for **controlled laboratory research purposes**. Products are not intended for human use, veterinary use, consumption or administration, diagnosis or treatment, therapeutic or cosmetic use, prevention of disease, dietary supplement use, or any other non-research application. By purchasing, you confirm that products will be used only for lawful laboratory research purposes.

4. Customer Responsibility

You are responsible for ensuring that the products you purchase are lawful to possess and use in your jurisdiction; you have appropriate research knowledge and facilities; you follow suitable laboratory handling, storage, safety, and disposal procedures; and your use complies with applicable laws, regulations, and institutional requirements.

5. Account Information

You agree to provide accurate, current, and complete account and order information, including full name, email address, phone number, billing address, shipping address, payment information, and any verification information reasonably requested by PEARPHARM. PEARPHARM may suspend or restrict accounts containing inaccurate, fraudulent, or misleading information.

6. Order Acceptance

Submitting an order does not automatically mean that PEARPHARM has accepted it. PEARPHARM reserves the right to refuse or cancel an order, limit order quantities, request additional verification, correct pricing or listing errors, or restrict sales for fraud, safety, compliance, regulatory, inventory, or payment-processing reasons. If PEARPHARM cancels an order after payment and before shipment, the applicable amount will be refunded.

7. Product Availability

Product availability may change without notice. PEARPHARM does not guarantee that any product will remain continuously available. We may discontinue products, change available strengths, update packaging, or modify product specifications when appropriate.

8. Pricing

All prices are shown in U.S. dollars unless otherwise stated. PEARPHARM may change prices, promotions, shipping charges, or other fees without prior notice. The price charged will be the price displayed and accepted at checkout, subject to correction of obvious errors.

9. Product Information

PEARPHARM works to provide accurate product names, strengths, specifications, images, lot information, and documentation. Product appearance, packaging, or labeling may change without affecting the underlying research material.

10. Certificates of Analysis

Where available, Certificates of Analysis and analytical testing information apply only to the **specific lot or sample identified in the report**. Results from one lot must not be assumed to apply to any other lot. Customers should verify that the lot number on the applicable product corresponds to the documentation they are reviewing.

11. No Medical Advice

PEARPHARM does not provide medical advice. Information on the website, in customer support communications, or in product documentation must not be interpreted as dosing advice, injection guidance, treatment advice, prescribing information, patient-specific recommendations, or instructions for human or veterinary use.

12. Prohibited Conduct

You may not use PEARPHARM products for prohibited human or veterinary purposes; provide false information; engage in fraudulent transactions; attempt unauthorized access to the website; interfere with website functionality; misuse PEARPHARM intellectual property; or use the website or products in violation of applicable law.

13. Intellectual Property

The PEARPHARM name, logo, graphics, photography, website content, product artwork, written materials, and original designs belong to PearPharm LLC or its licensors. They may not be commercially reproduced, copied, distributed, or used without written authorization.

14. Customer Communications

By creating an account or placing an order, you agree to receive necessary transactional communications concerning orders, payment, shipping, delivery, account security, documentation, customer service, and compliance matters. Marketing communications are subject to separate consent where required.

15. Website Availability

PEARPHARM does not guarantee uninterrupted or error-free website operation. We may temporarily suspend, modify, or update the website for maintenance, security, operational, or technical reasons.

16. Disclaimer of Warranties

To the fullest extent permitted by law, the website and products are provided without warranties beyond those expressly stated by PEARPHARM. PEARPHARM does not guarantee any particular research or experimental outcome.

17. Limitation of Liability

To the fullest extent permitted by applicable law, PearPharm LLC will not be responsible for indirect, incidental, consequential, special, or punitive damages arising from misuse of products, unauthorized use, unlawful use, improper storage or handling, violation of these Terms, or reliance on information outside its intended research context. Nothing in these Terms excludes liability that cannot lawfully be excluded.

18. Indemnification

To the extent permitted by law, you agree to indemnify and hold PearPharm LLC harmless from claims, damages, losses, or expenses arising from your violation of these Terms, unlawful or unauthorized product use, misuse of products, or violation of applicable law.

19. Fraud and Chargebacks

If there is a problem with an order, customers should contact PEARPHARM before initiating a payment dispute. PEARPHARM may use order records, tracking information, delivery confirmation, account information, and customer communications to respond to disputes or suspected fraudulent chargebacks. Abusive or fraudulent payment disputes may result in account restriction.

20. Governing Law

These Terms are governed by the laws of the **State of New York**, without regard to conflict-of-law principles.

21. Changes to These Terms

PEARPHARM may update these Terms periodically. The revised Terms will be posted on the website with an updated effective date. Continued use of the website after an update constitutes acceptance of the revised Terms where permitted by law.

22. Contact Information

PearPharm LLC
Email: Sales@pearpharm.com
Phone: (914) 496-9695
Business Address:
230 West Route 59 #1064
Nanuet, NY 10954
United States

Alex - Implementation Notes

Developer implementation requirements for this section.

- Add this page under Support → Terms & Conditions in the footer.
- Link it from the checkout acknowledgment.
- Link it from the site entry age/research-use gate.
- Use the exact legal name PearPharm LLC where legal business information appears.
- Do not bury the Research Use Only language only inside Terms; keep the separate RUO page.
- Keep the footer consistent across Home, Shop, Product, Cart, Checkout, COA Library, Wholesale, Affiliate, About, and Contact.

SECTION 03

Refund & Return Policy

APPROVED / FINAL FOR DEVELOPMENT

Suggested URL: pearpharm.com/refund-return-policy

Last Updated: October 6, 2026

1. General Policy

Due to the nature of PEARPHARM research compounds and the importance of product integrity, chain of custody, and storage conditions, **all sales are final once an order has shipped**, except where otherwise required by law or where PEARPHARM confirms that an order qualifies for a replacement, credit, or refund under this policy. Returned research compounds cannot be restocked or resold.

2. Order Cancellation Before Shipment

If you need to cancel an order, please contact PEARPHARM as soon as possible. Cancellation requests are not guaranteed once fulfillment has begun, an order has been packed, a shipping label has been created, or the package has been transferred to the carrier. If an order is successfully canceled before shipment, the eligible amount will be refunded to the original payment method.

3. Damaged Orders

If your order arrives visibly damaged, contact PEARPHARM within **72 hours of confirmed delivery**. Please provide your order number, photographs of the shipping package, photographs of the damaged product, photographs of the product label and lot information where applicable, and a description of the issue. Retain all packaging and affected items until PEARPHARM completes its review.

4. Incorrect Orders

If you receive the wrong product, wrong strength, incorrect quantity, or an item that does not match your confirmed order, contact PEARPHARM within **72 hours of delivery**. After verification, PEARPHARM may provide a replacement, reshipment, store credit, or refund.

5. Missing Items

If an item is missing from your package, notify PEARPHARM within **72 hours of delivery**. Please provide the order number and any requested photographs or packaging information.

6. Lost Shipments

If tracking shows that a package has not been delivered within the expected carrier timeframe, contact PEARPHARM. We may open an investigation with the carrier before issuing a replacement or refund.

7. Packages Marked Delivered

If carrier tracking shows that an order was successfully delivered to the address provided during checkout, PEARPHARM may require additional information before approving a replacement or refund. Customers should first verify the shipping address, check the delivery location, check with household members/reception/mailrooms, and contact the carrier where appropriate.

8. Incorrect Shipping Address

Customers are responsible for providing a complete and accurate shipping address. PEARPHARM is not responsible for orders delivered to an address entered incorrectly by the customer. If you notice an address error before shipment, contact us immediately and we will attempt to correct it.

9. Refused or Unclaimed Packages

Orders that are refused, abandoned, unclaimed, or returned because of customer-provided address issues may not qualify for a full refund. Original shipping charges and any carrier return fees may be deducted from an approved refund where permitted by law.

10. Non-Returnable Products

Research compounds are generally **non-returnable after shipment**. We cannot accept returns based on change of mind, ordering the wrong product or strength, purchaser preference, research results or experimental outcomes, improper storage or handling after delivery, unauthorized use, or use inconsistent with PEARPHARM's Research Use Only Policy.

11. Storage and Handling

Customers are responsible for reviewing applicable storage and handling information after delivery. Products that have been improperly stored, handled, opened, altered, contaminated, or otherwise compromised after delivery are not eligible for return or replacement unless PEARPHARM determines that the issue existed before delivery.

12. Refund Method

Approved refunds will generally be issued to the **original payment method** used for the transaction. Processing times vary by payment provider or financial institution.

13. Replacement Orders

Where a replacement is approved, PEARPHARM may resend the same product, replace the affected item with an equivalent item where agreed, provide store credit, or issue a refund where replacement is not practical.

14. Shipping Charges

Original shipping charges are generally non-refundable after an order has shipped unless PEARPHARM shipped an incorrect product, the order was confirmed lost, the shipment was damaged in transit, or PEARPHARM determines that a shipping refund is otherwise appropriate.

15. Chargebacks and Payment Disputes

If you believe there is an issue with an order or payment, please contact PEARPHARM before initiating a chargeback or payment dispute. PEARPHARM may provide payment processors or financial institutions with relevant records, including order information, account records, shipping records, tracking information, delivery confirmation, policy acknowledgments, and customer communications. Fraudulent or abusive chargebacks may result in account restriction or refusal of future orders.

16. Research Use Only

PEARPHARM products are sold strictly for **controlled laboratory research purposes only**. They are **not for human or veterinary use**. Refunds or replacements will not be provided based on expectations relating to medical, therapeutic, physiological, cosmetic, or other unauthorized uses.

17. How to Contact Us

PearPharm LLC
Email: Sales@pearpharm.com
Phone: (914) 496-9695
Address:
230 West Route 59 #1064
Nanuet, NY 10954
United States

Please include your **order number** in all refund, damage, missing-item, or replacement inquiries.

18. Policy Changes

PEARPHARM may update this Refund & Return Policy from time to time. The current version will always be posted on our website with the applicable effective date.

Alex - Implementation Notes

Developer implementation requirements for this section.

- Add this page under Support → Refund & Return Policy.
- Link it in the sitewide footer.
- Link it at checkout near the Terms acknowledgment.
- Ensure refund and cancellation emails use the same PEARPHARM branding.
- Make the 72-hour damaged/incorrect/missing order deadline easy to find.
- Keep refunds and replacement workflows available inside WooCommerce admin.
- Make sure refund status and related transactional emails are tested before launch.

SECTION 04

Shipping Policy

APPROVED / FINAL FOR DEVELOPMENT

Suggested URL: pearpharm.com/shipping-policy

Last Updated: October 6, 2026

1. Order Processing

PEARPHARM processes orders after payment authorization, required account or purchaser verification, inventory confirmation, and completion of any required research-use acknowledgment. Orders are generally processed during normal business days. Processing times may vary during holidays, high-volume periods, inventory updates, weather disruptions, carrier delays, or additional account/payment verification.

2. Shipping Destinations

PEARPHARM currently ships to eligible addresses within the **United States**, subject to carrier availability, applicable restrictions, and PEARPHARM approval. PEARPHARM reserves the right to decline shipment to locations where fulfillment may present legal, compliance, carrier, fraud, or operational concerns.

3. Shipping Methods and Rates

Available shipping methods and applicable charges will be displayed during checkout. Shipping rates may be based on destination, package weight, package size, selected service level, and applicable promotions. PEARPHARM may update shipping rates or available methods at any time.

4. Free Shipping

If PEARPHARM offers a free-shipping promotion or threshold, eligibility will be displayed on the website or during checkout. Free-shipping offers may apply only to qualifying orders, exclude certain destinations, exclude special shipping methods, or change without prior notice.

5. Tracking Information

When tracking is available, customers will receive shipment information electronically after the order has been dispatched. Tracking information may be provided by email, account dashboard, or the applicable carrier. Customers are responsible for monitoring tracking after shipment.

6. Delivery Estimates

Delivery dates and transit times provided by PEARPHARM or a carrier are estimates unless expressly guaranteed. PEARPHARM cannot guarantee carrier delivery dates where delays are caused by circumstances outside our control.

7. Shipping Address

Customers are responsible for providing a **complete and accurate shipping address** before placing an order. Contact Sales@pearpharm.com or (914) 496-9695 immediately if you notice an error. Address changes cannot be guaranteed after fulfillment begins or the package is transferred to the carrier.

8. Incorrect or Incomplete Address

PEARPHARM is not responsible for delivery issues caused by incorrect or incomplete shipping information provided by the customer. If a package is returned because of an address issue, additional shipping fees may apply before reshipment.

9. Lost Shipments

If your package appears to be lost in transit, contact PEARPHARM with your order number, tracking number, and relevant carrier information. PEARPHARM may initiate an investigation with the carrier before approving a replacement, reshipment, store credit, or refund.

10. Damaged Packages

If an order arrives visibly damaged, contact PEARPHARM within **72 hours of delivery**. Include order number, photos of the outer packaging, photos of affected items, product label or lot information where applicable, and a description of the damage. Retain all packaging until the claim review is completed.

11. Packages Marked Delivered

If tracking indicates delivery but you cannot locate the package, first confirm the shipping address, inspect the delivery area, check mailrooms/reception/parcel lockers/front desks, check with household members, and contact the carrier where appropriate. PEARPHARM may require additional documentation before approving a replacement or refund.

12. Refused or Unclaimed Shipments

Orders that are refused, unclaimed, abandoned, or returned because of customer-provided address errors may be subject to additional shipping charges or deductions from any approved refund.

13. Temperature Exposure During Shipping

PEARPHARM products are research materials, and storage conditions may vary by product. Customers are responsible for reviewing applicable product storage information upon delivery. Normal transit conditions do not automatically mean that a product is damaged or unsuitable for research. If you believe a shipment experienced an unusual condition that may have affected product integrity, contact PEARPHARM promptly with order details and documentation.

14. Storage After Delivery

After delivery, responsibility for proper storage and handling passes to the customer. Customers should follow the storage guidance provided for the specific research material. PEARPHARM is not responsible for product degradation caused by improper storage, exposure, handling, or use after delivery.

15. Delivery Exceptions

Certain orders may require additional review before shipment. PEARPHARM may delay, restrict, or cancel fulfillment where necessary due to fraud prevention, payment verification, inventory discrepancies, address concerns, regulatory/legal restrictions, carrier limitations, or research-use compliance concerns.

16. Order Changes

If you need to request a change before shipment, contact PEARPHARM as soon as possible. Changes are not guaranteed after fulfillment begins, an order is packed, a shipping label is generated, or the package is transferred to the carrier.

17. Research Use Only

All PEARPHARM products are offered solely for **controlled laboratory research purposes**. They are **not for human or veterinary use**. Shipping or delivery does not alter their designated research-use-only status.

18. Contact Us

PearPharm LLC
Email: Sales@pearpharm.com
Phone: (914) 496-9695
Address:
230 West Route 59 #1064
Nanuet, NY 10954
United States

Please include your **order number** whenever contacting us about a shipment.

19. Changes to This Policy

PEARPHARM may update this Shipping Policy periodically. The current version will be posted on the website with the applicable effective date.

Alex - Implementation Notes

Developer implementation requirements for this section.

- Add Shipping Policy under Support in the footer.
- Link it from checkout.
- Show the selected shipping method and shipping charge clearly before payment.
- Make tracking available in My Account / Order Details where supported.
- Enable and test tracking numbers and shipment-status emails.
- Make address validation available at checkout if supported.
- Make this policy accessible from Cart, Checkout, Order Confirmation, and customer account pages.

SECTION 05

Privacy Policy

APPROVED / FINAL FOR DEVELOPMENT

Suggested URL: pearpharm.com/privacy-policy

Last Updated: October 6, 2026

1. Introduction

PearPharm LLC (“PEARPHARM,” “we,” “us,” or “our”) respects your privacy. This Privacy Policy explains how we collect, use, store, and disclose personal information when you visit PearPharm.com, create an account, place an order, contact customer support, submit a wholesale inquiry, participate in our affiliate program, subscribe to marketing communications, or otherwise interact with PEARPHARM.

2. Information We Collect

We may collect information you provide directly to us, including full name, email address, phone number, billing address, shipping address, account login information, order information, wholesale or affiliate application information, customer-support communications, research-use acknowledgments, marketing preferences, and other information you voluntarily provide.

3. Payment Information

Payments may be processed through third-party payment processors. PEARPHARM may receive limited payment-related information necessary to confirm transactions, prevent fraud, issue refunds, and maintain transaction records. PEARPHARM does not necessarily receive or store complete payment-card numbers.

4. Information Collected Automatically

When you use the website, we may automatically collect certain technical information, including IP address, browser type, device type, operating system, referring website, pages viewed, time spent on pages, shopping activity, cart activity, account activity, and website interaction data. This information may be collected using cookies, pixels, analytics tools, log files, or similar technologies.

5. How We Use Information

We may use personal information to create and manage accounts; process and fulfill orders; verify transactions; provide order confirmations and tracking; provide COAs/documentation; respond to support inquiries; process wholesale inquiries; manage affiliate applications/referrals; prevent fraud/abuse; maintain security; improve the website; administer discounts/promotions; send marketing where permitted; comply with legal, regulatory, accounting, or payment-processing requirements; and enforce PEARPHARM policies.

6. Transactional Communications

PEARPHARM may send account verification, password reset, order confirmation, payment update, shipping confirmation, tracking, refund, security, COA/documentation, and customer-service communications. These are not considered promotional marketing.

7. Marketing Communications

Where permitted by law and based on your consent or preferences, PEARPHARM may send product updates, research-related updates, new releases, special offers, promotional discounts, and company announcements. Marketing emails will include a method to unsubscribe.

8. Newsletter Signups

Newsletter signups should be treated separately from account creation and order processing. By submitting your email address through a marketing signup form, you consent to receive PEARPHARM marketing communications according to the preferences presented at signup.

9. Cookies and Similar Technologies

PEARPHARM may use cookies and similar technologies for website functionality, shopping carts, account sessions, user preferences, fraud prevention, security, analytics, affiliate attribution, conversion tracking, and advertising where permitted. Where required, users may be presented with a cookie-consent or preference-management tool.

10. Analytics

We may use analytics tools to understand website traffic, product-page activity, conversion activity, device usage, traffic sources, and website performance.

11. Affiliate Tracking

If you visit PEARPHARM through an affiliate referral link or discount code, we may collect or store referral information to identify the referring affiliate, attribute eligible orders, calculate commissions, prevent affiliate fraud, and maintain affiliate reporting.

12. Service Providers

PEARPHARM may disclose personal information to service providers that assist with website hosting, ecommerce services, payment processing, fraud prevention, shipping and fulfillment, email delivery, marketing, analytics, security, affiliate tracking, customer support, and data storage.

13. Shipping Providers

Shipping information may be provided to carriers or fulfillment service providers as necessary to create shipping labels, deliver orders, provide tracking, investigate delivery issues, and process carrier claims.

14. Fraud Prevention and Security

We may use personal and transaction information to detect suspicious activity, verify transactions, prevent unauthorized access, investigate fraud, respond to payment disputes, and protect PEARPHARM, customers, and service providers.

15. Legal and Compliance Disclosures

PEARPHARM may disclose information where reasonably necessary to comply with law, respond to valid legal process, protect legal rights, investigate fraud or misconduct, enforce PEARPHARM policies, or protect the security of our website or customers.

16. Sale of Personal Information

PEARPHARM does not sell personal information in exchange for money. Depending on applicable privacy law, certain advertising or analytics activities may be considered “sharing” or similar activity. Eligible users may have rights to limit certain forms of processing.

17. Data Retention

PEARPHARM may retain information for as long as reasonably necessary for order fulfillment, customer support, accounting, fraud prevention, tax and financial records, legal compliance, dispute resolution, affiliate administration, and legitimate business operations.

18. Data Security

PEARPHARM uses reasonable administrative, technical, and organizational safeguards designed to protect personal information. These measures may include HTTPS/SSL, secure account access, password protections, security

monitoring, fraud controls, restricted administrative access, and third-party security tools. No internet-based system can be guaranteed completely secure.

19. Account Security

Customers are responsible for maintaining the confidentiality of their account credentials. Please contact PEARPHARM if you believe your account has been accessed without authorization.

20. Children's Privacy

PEARPHARM is intended only for individuals aged **21 and older**. We do not knowingly market to or intentionally collect personal information from children or individuals under 21.

21. Your Privacy Rights

Depending on your location and applicable law, you may have the right to request access to personal information, correction of inaccurate information, deletion of eligible information, a copy of certain information, restriction of certain processing, or information about how your data is used or disclosed. Some requests may be subject to legal exceptions or record-retention requirements.

22. Privacy Requests

To submit a privacy request, contact **Sales@pearpharm.com**. Please include enough information for us to identify your account or records. PEARPHARM may request reasonable identity verification before processing a request.

23. Third-Party Websites

The PEARPHARM website may contain links to third-party websites or services. PEARPHARM is not responsible for the privacy practices of third parties.

24. Mobile Messaging

If PEARPHARM later offers SMS or MMS marketing, participation will be subject to separate consent and any applicable Mobile Messaging Terms. Mobile opt-in information will not be sold to third parties for their independent marketing purposes.

25. Research Use Acknowledgment Records

PEARPHARM may retain records showing that a customer accepted age requirements, Terms & Conditions, Research Use Only Policy, and checkout research-use acknowledgments. These records may include the policy version, date, and time of acceptance where technically supported.

26. Changes to This Privacy Policy

PEARPHARM may update this Privacy Policy periodically. The updated version will be posted on the website with a revised effective date.

27. Contact Information

PearPharm LLC
Email: Sales@pearpharm.com
Phone: (914) 496-9695
Business Address:
230 West Route 59 #1064
Nanuet, NY 10954
United States

Alex - Implementation Notes

Developer implementation requirements for this section.

- Add Privacy Policy under Support in the footer.

- Link it from account registration and checkout.
- Link it next to newsletter signup consent.
- Add a cookie/privacy preference tool if required by the selected privacy approach.
- Keep newsletter marketing consent separate from transactional order/account consent.
- Make sure affiliate tracking and analytics cookies follow the selected consent configuration.
- Ensure the same Privacy Policy link appears across desktop and mobile footers.
- Keep payment-card details with the approved payment processor rather than storing them directly on the site.

SECTION 06

Age Gate + Site Entry Acknowledgment

APPROVED / FINAL FOR DEVELOPMENT

Last Updated: October 6, 2026

Research Use Notice

PEARPHARM products are offered strictly for controlled laboratory research purposes only.

Please confirm that:

- You are 21 years of age or older.
- You understand that PEARPHARM products are not for human or veterinary use.
- You understand that PEARPHARM does not provide medical, dosing, injection, administration, treatment, or patient-specific guidance.
- You agree to the Research Use Only Policy and Terms & Conditions.

Buttons

I AGREE — ENTER SITE

I DISAGREE — EXIT

Recommended Checkbox Version

☐ I confirm that I am 21 years of age or older and understand that PEARPHARM products are offered exclusively for controlled laboratory research and are not for human or veterinary use.

Primary button: ENTER PEARPHARM

Alex - Implementation Notes

Developer implementation requirements for this section.

- The gate appears before first access to the site.
- It requires an active click to enter.
- It works on desktop and mobile.
- The visitor cannot bypass it simply by refreshing.
- It remembers acknowledgment for a reasonable session/cookie period.
- Links to Terms & Conditions and Research Use Only Policy are clickable inside the gate.
- The gate does not replace the separate checkout acknowledgment.
- The sitewide top banner remains: FOR CONTROLLED LABORATORY RESEARCH ONLY • NOT FOR HUMAN OR VETERINARY USE.

SECTION 07

Checkout Research-Use Acknowledgment

APPROVED / FINAL FOR DEVELOPMENT

Last Updated: October 6, 2026

Required Checkbox

☐ I confirm that I am 21 years of age or older and that this purchase is solely for controlled laboratory research purposes. I understand that PEARPHARM products are not for human or veterinary use, and I agree to the Terms & Conditions, Research Use Only Policy, Privacy Policy, Shipping Policy, and Refund & Return Policy.

The checkbox should be **unchecked by default**.

Optional Marketing Checkbox

☐ I would like to receive PEARPHARM product updates, research news, and promotional offers by email.

Marketing consent should be separate, optional, and unchecked by default.

Order Confirmation Wording

Order Received

Thank you for your order. Your purchase has been received and is being processed.

Research Use Only: PEARPHARM products are intended solely for controlled laboratory research and are not for human or veterinary use.

Alex - Implementation Notes

Developer implementation requirements for this section.

- Make the research-use checkbox mandatory before Place Order.
- Keep marketing consent separate and optional.
- Store acceptance with customer/account, order number, date/time, and policy version where technically possible.
- Link each policy directly in the acknowledgment.
- Show the same research-use notice on the order confirmation page and confirmation email.
- Do not allow checkout completion without the required acknowledgment.

SECTION 08

Footer Legal / Policy Structure

APPROVED / FINAL FOR DEVELOPMENT

Last Updated: October 6, 2026

SHOP

- All Products
- Research Compounds

RESEARCH

- COA Library
- Research Library
- Technical Resources
- Calculator

COMPANY

- About Us
- Wholesale
- Affiliate Hub
- Contact

SUPPORT

- FAQ
- Shipping Policy
- Refund & Return Policy
- Terms & Conditions
- Privacy Policy

• Mobile Messaging Terms

- Research Use Only Policy
- Accessibility Statement
- Cookie Preferences

Contact

PearPharm LLC
230 West Route 59 #1064
Nanuet, NY 10954
United States

Email: Sales@pearpharm.com
Phone: (914) 496-9695

Footer Compliance Notice

RESEARCH USE ONLY
PEARPHARM products are intended solely for controlled laboratory research purposes. Not for human or veterinary

use.

Bottom Legal Line

© 2026 PearPharm LLC. All rights reserved.
Optional brand line: Science • Integrity • Transparency

Alex - Implementation Notes

Developer implementation requirements for this section.

- The footer is identical sitewide.
- All legal links work on desktop and mobile.
- Business name, address, email, and phone remain consistent everywhere.
- Privacy, Shipping, Refund/Return, Terms, and RUO Policy are visible without needing to open a hidden menu.
- The Research Use Only statement stays visible in the footer.
- Calculator may remain in the footer for now.
- Do not use Protocols anywhere; use Research Library or Technical Resources instead.

SECTION 09

Affiliate Program Terms & Compliance Guidelines

APPROVED / FINAL FOR DEVELOPMENT

Suggested URL: pearpharm.com/affiliate-terms

Last Updated: October 6, 2026

1. Program Eligibility

Participation in the PEARPHARM Affiliate Program is subject to application and approval. Affiliates must be at least 21 years old, provide accurate account information, comply with these Affiliate Terms and PEARPHARM brand/compliance guidelines, and use only approved promotional methods and materials. PEARPHARM may approve, reject, suspend, or terminate an affiliate account at its discretion.

2. Affiliate Relationship

Affiliates are independent participants and are not employees, agents, medical representatives, or authorized spokespersons of PEARPHARM. Affiliates may not make commitments, warranties, representations, or claims on behalf of PEARPHARM unless expressly authorized in writing.

3. Referral Links and Discount Codes

Approved affiliates may receive unique referral links, discount codes, approved promotional assets, and access to an affiliate dashboard. Referral tracking may depend on cookies, links, codes, or other tracking technologies. PEARPHARM does not guarantee attribution where tracking is unavailable, blocked, altered, or incomplete.

4. Commission Eligibility

Commissions are earned only on eligible, completed orders successfully attributed to the affiliate. Commissions may be adjusted or reversed for canceled/refunded orders, fraudulent transactions, chargebacks, duplicate orders, prohibited self-referrals, policy violations, or otherwise ineligible orders.

5. Commission Rate

Commission rates may vary by affiliate, campaign, or promotional arrangement. The applicable rate will be shown in the affiliate dashboard or communicated directly to the affiliate. PEARPHARM may update commission structures prospectively.

6. Payouts

Approved commissions will be paid according to the payout schedule communicated by PEARPHARM. Affiliates may be required to meet a minimum payout threshold, provide payment information, provide tax documentation, and maintain an account in good standing.

7. Research-Use-Only Marketing

Affiliates must present PEARPHARM products strictly as research compounds intended for controlled laboratory research only. Affiliates may not describe or promote PEARPHARM products as intended for human use, veterinary use, ingestion, injection, treatment, diagnosis, weight loss, muscle growth, recovery, anti-aging, sexual enhancement, cosmetic use, disease prevention, or any other medical, therapeutic, or personal-use purpose.

8. Prohibited Claims

Affiliates may not publish dosing instructions, injection guidance, administration instructions, treatment protocols, stacks or cycles, before-and-after images, personal-use testimonials implying health outcomes, disease claims, therapeutic claims, guaranteed results, unsupported purity claims, or statements suggesting PEARPHARM products are approved for human or veterinary use.

9. Approved Marketing Materials

Affiliates should use PEARPHARM-approved logos, graphics, product images, descriptions, disclosures, research-use statements, and campaign materials. Affiliates may not materially alter approved materials in a way that changes their meaning or creates an unapproved claim.

10. Affiliate Disclosure

Affiliates must clearly disclose their financial relationship with PEARPHARM when promoting products. Examples include: “Affiliate link — I may earn a commission from qualifying purchases.” or “Paid partnership with PEARPHARM.” The disclosure should be clear and placed close to the affiliate link, recommendation, or promotional content.

11. Social Media

Affiliates promoting PEARPHARM through social media must comply with PEARPHARM policies, applicable platform rules, advertising disclosure requirements, and applicable law. Affiliates may not use social media content to provide medical advice, dosing guidance, or personal-use recommendations.

12. Paid Advertising

Affiliates may not bid on or purchase advertising using PEARPHARM, PEAR PHARM, PearPharm LLC, PEARPHARM trademarks, PEARPHARM domains, or confusingly similar brand terms without prior written approval. Affiliates also may not create websites, domains, social handles, or advertisements that falsely appear to be operated directly by PEARPHARM.

13. Coupon and Promotion Rules

Affiliates may use only active codes issued or approved by PEARPHARM. Affiliates may not create unauthorized coupon codes, advertise expired promotions as active, misrepresent pricing, publish private/restricted offers without permission, or distribute codes through deceptive coupon sites.

14. Self-Referrals

Unless specifically approved, affiliates may not use their own referral link or discount code to generate commission on their own purchases. PEARPHARM may reverse commissions associated with prohibited self-referrals.

15. Spam and Unsolicited Marketing

Affiliates may not promote PEARPHARM through unsolicited bulk email, misleading messages, automated spam, deceptive direct messages, or other abusive marketing practices.

16. Brand Protection

Affiliates may not impersonate PEARPHARM, register PEARPHARM trademarks or confusingly similar domains, copy the PEARPHARM website, alter the PEARPHARM logo without approval, or represent themselves as PEARPHARM customer service.

17. Monitoring

PEARPHARM may review affiliate content and marketing activity to verify compliance. Affiliates agree to remove or modify content upon reasonable request. Serious or repeated violations may result in immediate suspension or termination.

18. Suspension and Termination

PEARPHARM may suspend or terminate an affiliate account for prohibited claims, human-use promotion, misleading advertising, fraudulent referrals, chargeback abuse, brand misuse, violation of these Terms, or conduct that could create legal, regulatory, payment-processing, or reputational risk. Unpaid commissions associated with fraudulent or prohibited activity may be canceled where permitted.

19. Taxes

Affiliates are responsible for their own tax obligations arising from affiliate payments. PEARPHARM may request tax documentation before issuing payouts.

20. Changes to the Program

PEARPHARM may modify commission rates, payout schedules, program features, eligibility requirements, or these Affiliate Terms from time to time. Material changes will apply prospectively where appropriate.

21. Research Use Notice

All PEARPHARM products are intended solely for **controlled laboratory research purposes** and are **not for human or veterinary use**. Participation in the Affiliate Program does not authorize affiliates to make claims beyond PEARPHARM-approved research-use positioning.

22. Contact

PearPharm LLC
Email: Sales@pearpharm.com
Phone: (914) 496-9695
Address:
230 West Route 59 #1064
Nanuet, NY 10954
United States

Alex - Implementation Notes

Developer implementation requirements for this section.

- Add Affiliate Terms & Conditions to the Affiliate Hub.
- Require acceptance before an affiliate account can be approved.
- Keep the checkbox unchecked by default.
- Store accepted policy version/date if the affiliate plugin supports it.
- Add a small Affiliate Compliance Center in the dashboard with Approved Marketing Assets, Prohibited Claims, Disclosure Examples, and Current Policy Version.
- Give admin the ability to suspend affiliate links/codes quickly.

SECTION 10

Wholesale Terms / Wholesale Research Acknowledgment

APPROVED / FINAL FOR DEVELOPMENT

Last Updated: October 6, 2026

Wholesale Research Acknowledgment

☐ I confirm that this wholesale inquiry and any resulting purchase are solely for controlled laboratory research purposes. I understand that PEARPHARM products are not for human or veterinary use, and I agree to comply with the PEARPHARM Research Use Only Policy, Terms & Conditions, Shipping Policy, Refund & Return Policy, and Privacy Policy.

Business Representation

By submitting a wholesale inquiry, the applicant represents that:

- The information provided is accurate and complete.
- The organization or business is legally authorized to purchase the requested products.
- Products will be used solely for lawful controlled laboratory research.
- Products will not be marketed, represented, or supplied for human or veterinary use.
- The applicant is responsible for compliance with applicable laws and regulations.
- PEARPHARM may request additional business or research information before approving wholesale access or pricing.

Wholesale Approval

Submission of a wholesale inquiry does not guarantee approval. PEARPHARM reserves the right to approve or reject an application, request additional documentation, limit quantities, restrict products, modify pricing, suspend wholesale privileges, or decline fulfillment for compliance, fraud, payment-processing, inventory, or regulatory reasons.

Wholesale Pricing

Wholesale pricing may vary based on product, quantity, purchasing frequency, availability, account status, and current wholesale terms. Pricing provided to an approved account is confidential unless PEARPHARM states otherwise.

Resale / Marketing Restrictions

Wholesale customers may not market or resell PEARPHARM products using human-use claims, medical claims, dosing instructions, injection guidance, therapeutic claims, weight-loss claims, before-and-after results, or other unauthorized personal-use claims.

Documentation

Where available, PEARPHARM may provide lot-specific Certificates of Analysis and related documentation. Testing information applies only to the specific lot or sample identified in the applicable report.

Contact

PearPharm LLC
Sales@pearpharm.com
(914) 496-9695
230 West Route 59 #1064
Nanuet, NY 10954
United States

Alex - Implementation Notes

Developer implementation requirements for this section.

- Put this acknowledgment directly above the Wholesale form submit button.
- Make the checkbox required and unchecked by default.
- Link Research Use Only Policy and Terms & Conditions in the acknowledgment.
- Store the submission date/time with the wholesale inquiry if possible.
- Do not automatically create a wholesale account just because the form was submitted.
- Keep wholesale approval manual for launch.
- Allow spreadsheet/PDF upload as already planned.

SECTION 11

Accessibility Statement

APPROVED / FINAL FOR DEVELOPMENT

Suggested URL: pearpharm.com/accessibility

Last Updated: October 6, 2026

Our Commitment

PEARPHARM is committed to providing a website experience that is accessible and usable for as many people as reasonably possible, including individuals with disabilities. We are continually working to improve the accessibility, usability, and functionality of our website.

Accessibility Efforts

- keyboard-accessible navigation;
- clear heading structure;
- readable text and sufficient color contrast;
- alternative text for meaningful images;
- properly labeled forms and input fields;
- accessible buttons, menus, and interactive elements;
- visible focus indicators;
- responsive layouts for desktop, tablet, and mobile devices; and
- understandable error and validation messages.

Ongoing Improvements

Accessibility is an ongoing process. As PEARPHARM adds new pages, products, features, and third-party integrations, we will continue reviewing the website and addressing accessibility issues where reasonably possible.

Third-Party Content

Certain third-party services, plugins, payment systems, embedded tools, or external websites may not be fully controlled by PEARPHARM. We encourage third-party providers to offer accessible experiences, but PEARPHARM cannot guarantee the accessibility of external services.

Need Assistance?

If you experience difficulty accessing any part of the PEARPHARM website or need assistance obtaining information, please contact us. When contacting us, please describe the page or feature you were trying to access, the difficulty experienced, and your preferred method of communication.

PearPharm LLC
Email: Sales@pearpharm.com
Phone: (914) 496-9695
Address:
230 West Route 59 #1064
Nanuet, NY 10954
United States

Feedback

We welcome feedback about the accessibility of the PEARPHARM website. Accessibility feedback can be submitted to Sales@pearpharm.com.

Alex - Implementation Notes

Developer implementation requirements for this section.

- Add Accessibility Statement under Support in the footer.
- Make sure the website can be navigated by keyboard.
- Add meaningful alt text to important images.
- Ensure form fields have labels.
- Test color contrast and visible focus states.
- Make modals, menus, age gate, cart, and checkout keyboard accessible.
- Test mobile accessibility.
- Do not rely solely on an accessibility overlay/plugin as a replacement for proper website development.

SECTION 12

Cookie Consent & Privacy Preferences

APPROVED / FINAL FOR DEVELOPMENT

Last Updated: October 6, 2026

Recommended Cookie Banner

Privacy Preferences

PEARPHARM uses cookies and similar technologies to support essential website functions, understand site performance, improve user experience, and, where permitted, support marketing and affiliate attribution. You can choose which optional cookies to allow.

Buttons: ACCEPT ALL • REJECT OPTIONAL • MANAGE PREFERENCES

Cookie Categories

1. Strictly Necessary Cookies — Always active. Required for website security, cart functionality, account login, checkout, fraud prevention, age-gate/session preferences, and other essential site functions.

2. Analytics Cookies — Optional. Used to understand website traffic, page performance, product-page activity, conversions, device usage, and traffic sources.

3. Marketing Cookies — Optional. Used, where permitted, for advertising measurement, campaign attribution, retargeting, Meta/Facebook Pixel, Google Ads, promotional analytics, and related marketing technologies. These should remain off until consent is provided where required.

4. Affiliate Tracking Cookies — Optional where applicable. Used to identify referral sources, attribute qualifying purchases, calculate affiliate commissions, and prevent referral fraud.

Preference Center

Customers should be able to reopen their cookie settings later from the footer. Add **Cookie Preferences** near Privacy Policy and other legal links.

Suggested Short Banner Copy

Privacy Preferences
We use essential cookies to operate PEARPHARM and optional cookies for analytics, marketing, and affiliate attribution. You can accept all, reject optional cookies, or manage your preferences.

Alex - Implementation Notes

Developer implementation requirements for this section.

- Install/configure a cookie-consent platform compatible with WordPress/WooCommerce.
- Do not pre-check optional consent categories.
- Keep Accept All, Reject Optional, and Manage Preferences equally easy to access.
- Block optional analytics/marketing cookies until consent where legally required.
- Keep necessary ecommerce cookies active.
- Allow customers to modify consent later.
- Make the banner accessible on desktop and mobile.

- Ensure the cookie banner does not block the 21+ research-use gate in a confusing way.
- Test Google Analytics, Meta Pixel, affiliate tracking, and any advertising tags after consent configuration.
- Keep a consent record if the chosen platform supports it.

SECTION 13

Customer Support Compliance Script

APPROVED / FINAL FOR DEVELOPMENT

Last Updated: October 6, 2026

Core Support Rule

PEARPHARM customer support may assist with order status, shipping and tracking, account access, payment issues, product availability, COA/document requests, lot/batch information, wholesale inquiries, affiliate inquiries, website navigation, and general product documentation.

PEARPHARM customer support must **not provide** medical advice, dosing recommendations, injection instructions, administration guidance, treatment recommendations, personal-use protocols, cycle or stack recommendations, patient-specific guidance, advice about treating a condition, or advice about human-use outcomes such as weight loss, recovery, anti-aging, muscle gain, or sexual performance.

Standard Response for Human-Use Questions

> Thank you for reaching out. PEARPHARM products are offered strictly for controlled laboratory research purposes only and are not for human or veterinary use. We're unable to provide medical, dosing, injection, administration, or treatment guidance.
>
> We're happy to help with product documentation, COAs, lot information, order support, or other research-related questions.

If Someone Asks "How Much Should I Use?"

> PEARPHARM cannot provide dosing or administration guidance. Our products are designated exclusively for controlled laboratory research and are not intended for human or veterinary use.
>
> If you need a COA, technical specification, lot number, or product documentation, we'll be happy to assist.

If Someone Asks How to Inject / Reconstitute

> We're unable to provide injection, administration, or personal-use instructions. PEARPHARM products are offered solely for controlled laboratory research.
>
> We can assist with available product documentation, lot-specific COAs, and general research specifications.

If Someone Asks What Product Is Best for a Health Goal

> PEARPHARM does not recommend research compounds for personal health, medical, or therapeutic goals. Our products are intended only for controlled laboratory research.
>
> We can provide product specifications, testing documentation, and COA information where available.

If Someone Mentions Their Personal Results

> Thank you for sharing. Because PEARPHARM products are intended solely for controlled laboratory research, we're unable to comment on personal-use outcomes or provide medical guidance.
>
> If you need help with your order or research documentation, we're happy to assist.

If Someone Wants a COA

Absolutely. Please send us the product name and lot number, and we'll help you locate the applicable Certificate of Analysis.

Wholesale Support

Wholesale staff may discuss product availability, quantities, volume pricing, purchasing frequency, shipping, documentation, COAs, account approval, and inventory. They should not discuss human-use applications.

Affiliate Support

Affiliate content must follow PEARPHARM's approved marketing and compliance guidelines. Human-use, medical, therapeutic, dosing, injection, before-and-after, or personal-outcome claims are not permitted.

Escalation Rule

Customer support should stop and escalate the conversation internally if a customer repeatedly asks for dosing, injection, administration, treatment advice, human-use protocols, or other clearly prohibited guidance. PEARPHARM may decline further assistance or restrict an account where appropriate under the Terms & Conditions.

Internal Support Footer

Internal Reminder: PEARPHARM support is limited to orders, documentation, COAs, product specifications, account assistance, wholesale, and affiliate support. Do not provide medical, dosing, injection, administration, treatment, or human-use guidance.

Alex - Implementation Notes

Developer implementation requirements for this section.

- Add approved canned responses/templates to the support system where possible.
- Make the Contact page state: Customer support cannot provide medical, dosing, administration, or human-use guidance.
- Keep the same research-use wording across email confirmations, support forms, and account messages.
- Train any future support staff on these rules before giving them customer access.

SECTION 14

Final Pre-Launch Legal & Compliance Checklist

APPROVED / FINAL FOR DEVELOPMENT

Last Updated: October 6, 2026

Legal / Policy Pages

- ☐ Research Use Only Policy live and linked.
- ☐ Terms & Conditions live and linked.
- ☐ Refund & Return Policy live and linked.
- ☐ Shipping Policy live and linked.
- ☐ Privacy Policy live and linked.
- ☐ Accessibility Statement live and linked.
- ☐ Affiliate Terms & Compliance Guidelines live and linked.
- ☐ Wholesale Research Acknowledgment implemented.

Site Entry / Age Gate

- ☐ 21+ gate active.
- ☐ Requires an active click.
- ☐ Works on desktop and mobile.
- ☐ Includes RUO wording.
- ☐ Links to Terms and RUO Policy.
- ☐ Cannot be bypassed accidentally.

Product Pages

- ☐ Correct PEARPHARM branding.
- ☐ Correct product name/strength.
- ☐ Research-use-only notice visible.
- ☐ No human-use claims.
- ☐ No dosing or injection guidance.
- ☐ Lot-specific COA link where available.
- ☐ Accurate testing language.
- ☐ Accurate storage information.
- ☐ No unsupported purity or performance claims.

COA Library

- ☐ Each COA matches the correct product.
- ☐ Strength matches.
- ☐ Lot number matches.
- ☐ Test date matches.
- ☐ Actual lab report is downloadable.

☐ Historical COAs clearly separated.

☐ No placeholder or fake values remain.

Cart / Checkout

☐ Old Souza BioLabs images are gone.

☐ No test products remain.

☐ PEARPHARM colors/buttons are used.

☐ Mandatory research-use checkbox is active.

☐ Checkbox is unchecked by default.

☐ Policy links work.

☐ Customer cannot place order without acknowledgment.

☐ Acceptance date/time/order is recorded if possible.

Order Confirmation / Emails

☐ Confirmation page uses PEARPHARM branding.

☐ Research-use notice is visible.

☐ Order email includes correct product name.

☐ Shipping email works.

☐ Refund email works.

☐ Support email is correct.

☐ No human-use language appears.

Footer

☐ PearPharm LLC business information present.

☐ 230 West Route 59 #1064, Nanuet, NY 10954, United States.

☐ (914) 496-9695.

☐ Sales@pearpharm.com.

☐ All approved policy links included.

Customer Support

☐ WhatsApp staff have approved responses.

☐ Email support has approved responses.

☐ No dosing advice.

☐ No injection guidance.

☐ No treatment recommendations.

☐ No personal-use recommendations.

Affiliate Program

☐ Affiliate Terms must be accepted.

☐ Prohibited claims clearly stated.

☐ Approved marketing assets available.

☐ Affiliates must disclose commissions.

- ☐ Admin can suspend affiliate codes/links.
- ☐ Human-use claims prohibited.

Wholesale

- ☐ Required RUO checkbox.
- ☐ Manual approval.
- ☐ Business information collected.
- ☐ Spreadsheet/PDF upload works.
- ☐ No automatic wholesale account creation.
- ☐ No human-use marketing language.

Cookies / Privacy

- ☐ Accept All.
- ☐ Reject Optional.
- ☐ Manage Preferences.
- ☐ Analytics/marketing consent behaves correctly.
- ☐ Preference center can be reopened.
- ☐ Privacy Policy link works.

Accessibility

- ☐ Keyboard navigation.
- ☐ Alt text.
- ☐ Readable contrast.
- ☐ Labeled forms.
- ☐ Visible focus states.
- ☐ Accessible age gate.
- ☐ Accessible cart and checkout.
- ☐ Mobile usability.

Security

- ☐ HTTPS/SSL live.
- ☐ No “Not Secure” warning.
- ☐ Admin 2FA.
- ☐ Backups active.
- ☐ Security monitoring active.
- ☐ Payment-card details handled by processor.
- ☐ Test backup restoration completed.

Branding

- ☐ PEARPHARM logo everywhere.
- ☐ No Souza BioLabs graphics remain.
- ☐ No old domains or email addresses remain.

- ☐ Product images match current brand.
- ☐ Open Graph/social sharing images updated.
- ☐ Favicon updated.
- ☐ Email templates updated.

Testing

- ☐ Successful payment.
- ☐ Failed payment.
- ☐ Coupon.
- ☐ Shipping.
- ☐ Tax.
- ☐ Order confirmation.
- ☐ Refund.
- ☐ Tracking.
- ☐ Account creation.
- ☐ Password reset.
- ☐ Wholesale form.
- ☐ Affiliate application.
- ☐ COA search.
- ☐ Mobile checkout.

Final Internal Review

- ☐ Review every page as a customer.
- ☐ Review every email.
- ☐ Review packaging/packing slip.
- ☐ Verify all links.
- ☐ Verify all pricing.
- ☐ Verify all product images.
- ☐ Verify every COA.
- ☐ Verify policies and footer.
- ☐ Remove placeholder content.
- ☐ Remove demo products.
- ☐ Remove test accounts/orders where appropriate.

Final Professional Review

- ☐ Qualified counsel reviews the actual product list.
- ☐ Counsel reviews website copy.
- ☐ Counsel reviews labels.
- ☐ Counsel reviews calculator.
- ☐ Counsel reviews affiliate program.
- ☐ Counsel reviews wholesale flow.

☐ Counsel reviews policies.

☐ Counsel reviews customer-support scripts.

FINAL DEVELOPMENT NOTE: Launch approval should occur only after the full customer journey has been tested on desktop and mobile, all approved policies are live, placeholder content is removed, and the actual product list and customer-facing claims have received final professional review.

SECTION 15

SMS / Mobile Messaging Terms

APPROVED / FINAL FOR DEVELOPMENT

Suggested URL: pearpharm.com/mobile-messaging-terms

Last Updated: October 6, 2026

1. Program Description

By opting in to the PEARPHARM SMS program, you agree to receive text messages from PearPharm LLC at the mobile telephone number you provide. Messages may include product and company updates; new product announcements; promotional offers and discounts; research-related company updates; order-related communications where applicable; and other PEARPHARM marketing or informational communications. Message frequency may vary.

2. Consent to Receive Text Messages

By providing your mobile number and affirmatively opting in, you expressly consent to receive recurring SMS or MMS messages from PEARPHARM at the number provided. Messages may be sent using automated technology where permitted by law. Consent to receive marketing text messages is not a condition of purchase.

3. Age Requirement

You must be at least 21 years of age to participate in the PEARPHARM SMS program. By opting in, you confirm that you are 21 years of age or older and are authorized to provide the mobile number submitted.

4. Message and Data Rates

Message and data rates may apply. Your mobile carrier's standard messaging and data charges may apply to messages sent or received through the PEARPHARM SMS program. PEARPHARM is not responsible for charges imposed by your wireless provider.

5. Message Frequency

Message frequency varies based on your interactions with PEARPHARM, current promotions, product or company announcements, and communication preferences. PEARPHARM does not guarantee any specific number of messages per month.

6. How to Opt Out

You may opt out of PEARPHARM marketing text messages at any time. Reply STOP to a PEARPHARM text message to unsubscribe. PEARPHARM will also honor other reasonable requests indicating that you no longer wish to receive marketing texts, as required by applicable law. After opting out, you may receive one final confirmation message. No further marketing text messages will be sent unless you later provide new consent.

7. Help

For assistance, reply HELP to a PEARPHARM text message where supported. You may also contact Sales@pearpharm.com or (914) 496-9695.

8. Marketing vs. Transactional Messages

Opting out of promotional SMS messages may not prevent PEARPHARM from sending non-marketing communications that are necessary to complete or service a transaction, where legally permitted. These may include order confirmations, payment notifications, shipping or delivery updates, account-security notifications, and customer-support communications. Where different consent requirements apply, PEARPHARM will treat marketing and transactional communications separately.

9. Research Use Only

PEARPHARM products are offered strictly for controlled laboratory research purposes only. They are not for human or veterinary use. PEARPHARM SMS communications will not provide medical advice, dosing guidance, injection instructions, administration instructions, treatment recommendations, or patient-specific guidance.

10. Mobile Number Responsibility

You represent that the mobile number you provide is accurate, that you are the subscriber or authorized user of that number, and that you have authority to consent to receive messages at that number. If your mobile number changes or is reassigned, you should opt out or notify PEARPHARM promptly.

11. Carrier Availability

Wireless carriers are not responsible for delayed or undelivered messages. SMS service may not be available through every carrier, device, or geographic location. Delivery depends on wireless network availability and other factors outside PEARPHARM's control.

12. Privacy

PEARPHARM handles personal information associated with its SMS program according to the PEARPHARM Privacy Policy. Mobile telephone numbers, SMS opt-in records, and consent information will not be sold or shared with third parties for their independent marketing purposes. Information may be provided to vendors that help PEARPHARM operate the messaging program, subject to applicable contractual and legal protections.

13. Opt-In Records

PEARPHARM may retain records associated with SMS consent, including mobile number, method of opt-in, date and time of consent, consent language displayed, applicable policy version, opt-out requests, and other records reasonably necessary to demonstrate communication preferences.

14. Program Changes

PEARPHARM may modify or discontinue its SMS program at any time. Material changes to these Mobile Messaging Terms will be reflected by updating the effective date or providing notice where required.

15. Contact Information

PearPharm LLC

230 West Route 59 #1064

Nanuet, NY 10954

United States

Email: Sales@pearpharm.com

Phone: (914) 496-9695

SMS Opt-In Checkbox for Alex

☐ Yes, I would like to receive recurring promotional and informational text messages from PEARPHARM at the mobile number provided. Message frequency varies. Message and data rates may apply. Reply STOP to opt out and HELP for help. Consent is not a condition of purchase. I agree to the Mobile Messaging Terms and Privacy Policy.

Short SMS Signup Version

Get PEARPHARM Updates by Text

Receive product updates, new releases, research news, and special offers.

Enter Mobile Number

By signing up, you agree to receive recurring PEARPHARM text messages. Message frequency varies. Msg & data rates may apply. Reply STOP to opt out; HELP for help. Consent is not a condition of purchase. See Mobile Messaging Terms and Privacy Policy.

Alex - Implementation Notes

• Add Mobile Messaging Terms under Support in the footer.

• Link the SMS opt-in form to both Mobile Messaging Terms and Privacy Policy.

• Keep the SMS marketing checkbox unchecked by default.

• Do not bundle SMS marketing consent into the required order Terms checkbox.

• Store consent date/time and the version of the disclosure shown.

• Support STOP and HELP.

• Honor other reasonable opt-out requests as required.

• Suppress opted-out numbers from future marketing campaigns.

• Do not upload purchased, rented, or third-party SMS lists.

• Identify PEARPHARM clearly in outgoing messages.

• Before launch, insert the actual SMS sending number or short code used by the messaging provider into program disclosures where appropriate.

• Keep WhatsApp consent and SMS consent separate; this SMS policy does not automatically authorize WhatsApp marketing.

DEVELOPMENT HANDOFF

The 15 sections in this document are the client-approved PEARPHARM website legal/compliance package for implementation.

Project	PEARPHARM Website
Developer / PM	Alex / Development Team
Status	Approved for implementation
Prepared	October 6, 2026

Final legal-review reminder: These materials are intended to guide website implementation and operational consistency. They do not guarantee regulatory approval or eliminate legal risk. Qualified counsel should review the final live website, products, labels, advertising, processor requirements, and business practices before public launch.